

3 Paging & Messaging Direct Debit Request & Credit Card Authority



Hutchison Telecommunications (Australia) Limited (ACN 003 677 227)

For the 3 Account no. _____ 3 Pager or paging service no. _____

3 Account name _____

This direct debit request form is to establish a direct debit from the bank account or credit card described below to pay your 3 account.

To submit this form, or if you have any enquires about direct debit or credit card payments please contact 3 Paging & Messaging Care on 1300 133 585 or fax to 3 Administration on 1300 763 113 or by mail to PO Box 202 Spring Hill, Qld 4004.

When you sign this form you agree:

A Direct Debit Request (DDR) or a Credit Card Authority (CCA) allows us to debit directly to your financial institution or credit card account, respectively, for your monthly payment and any other amounts due to be paid by you under your agreement, as those amounts are due. If a due date for a debit falls on a weekend or public holiday, it will be processed on the next business day. Please contact your financial institution if you are uncertain when a debit will be processed.

You must ensure that you have sufficient clear funds available in the nominated account (DDR) or sufficient available limit on the nominated credit card account (CCA) by each due date to permit payments due. If a drawing is unsuccessful, we have the right to attempt to re-draw at such times as we decide. Your financial institution may also charge you a fee. If the DDR or CCA is cancelled for any reason, or if any debit is not honoured, you need to make payment in some other form. We may charge you a default charge on any unpaid amount plus administrative costs and bank charges.

You can cancel or change your DDR or CCA by making a request in writing; the request will be processed within 14 days. Please contact Customer Care on 1300 133 585 if you have any questions about your DDR or CCA, a debit that we make under it, or to stop or suspend an individual debit from taking place. If we cannot respond to you during the call, we will act on your request within 14 days. For DDR you can also contact the relevant financial institution to cancel or ask questions about the request.

We can vary these DDR and CCA terms in this DDR Service Agreement/Credit Card Authority at any time on 14 days notice. We will keep information about your financial account confidential, except to the extent necessary to resolve any claim you might have.

If you give us a DDR you should (a) note that direct debiting through the Bulk Electronic Clearing System is not always available - please ensure your financial institution allows DDR on your account; (b) confirm the account details by checking a recent statement from your financial institution; and (c) note that the DDR must be signed in the same way as the account signing instruction you have given. You are responsible for checking and ensuring these things.

If you give us a CCA you must advise us of new credit card details prior to the expiry of the credit card otherwise we are able to suspend your 3 Paging & Messaging Service until you do.

I authorise 3 Paging & Messaging User ID - 0W31349 to debit the account described below and I confirm I am the holder of that account.

Direct Debit to Bank Account:

Bank account name _____ Name of bank or financial institution _____ State _____

Branch where account is held _____ BSB no. (6 digits) _____ Account no. _____

Account signature(s) _____ Date ____/____/____

Charge to a Credit Card:

MasterCard Visa Amex Bankcard Diners Credit card number _____ Expiry Date ____/____/____

Cardholder's full name as it appears on the card _____

Cardholder's signature _____ Date ____/____/____