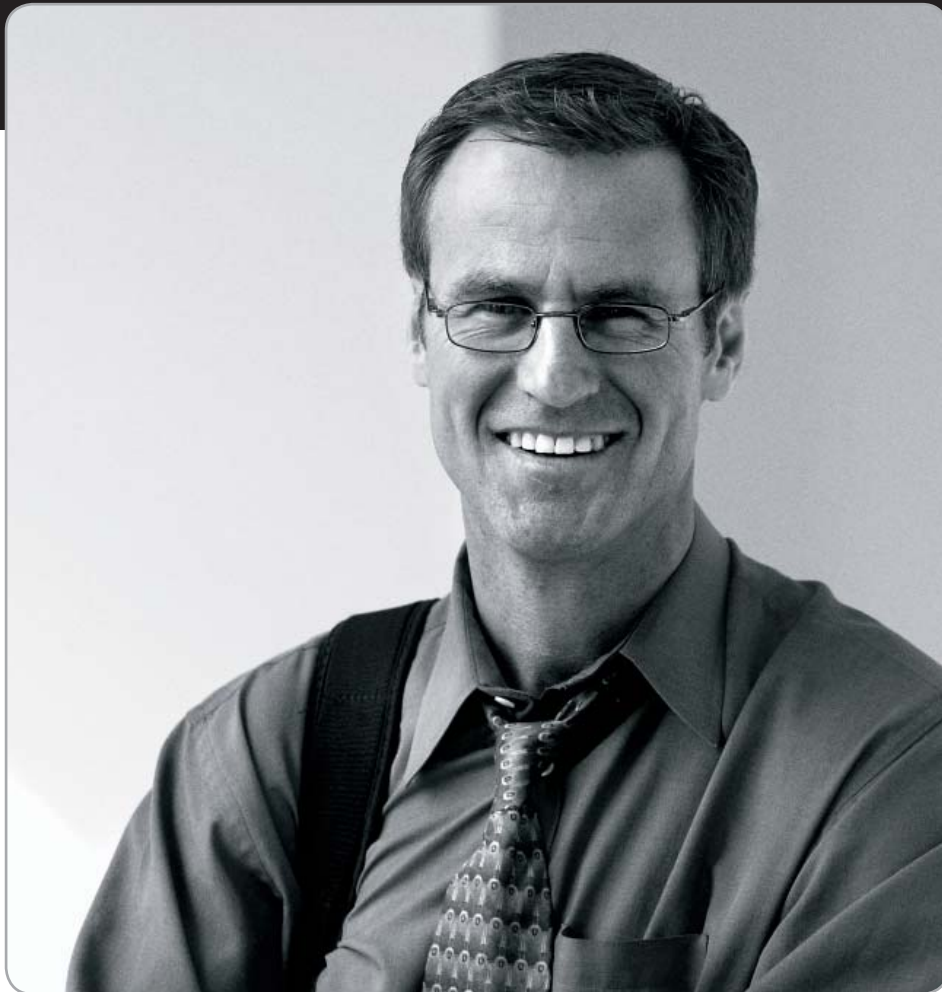


'Is job safety a concern for your business? Lone Worker from 3 is your solution'



To assist in the safety of employees or contractors working in isolation.

3's Lone Worker was developed in consultation with businesses that require additional safety measures for their employees or contractors who are working in a situation of risk or with hazards.

Lone Worker.

Particular jobs have an inherent higher degree of risk. The potential consequence of the risks associated with the job will vary according to the task, isolation of the worksite and access restrictions. Employees and employers may feel concerned that these factors may hinder the notification and response of emergency assistance.

Lone Worker was developed especially to alleviate these concerns.

Who needs this service?

Businesses that have employees and contract staff working alone, offsite, after hours, in hazardous or high risk environments can utilise the Lone Worker service.

Your business can benefit from Lone Worker .

This economical service can benefit all industries concerned with maintaining a high standard of care, ensuring their employees and contractors remain safe whilst at work.

How does it work?

- › The Lone Worker service is customized to your business requirements.
- › 3 provides a dedicated number specifically allocated to your business.
- › The lone worker phones this dedicated number, speaking to our operator, to log in, log out or extend their job time.
- › In the event of the worker not logging out at or before the specified log out time, and operator attempts to contact them fail, the worker's supervisors are advised immediately.
- › Professional Australian based operators receive, track and manage these calls 24 hours a day, 7 days a week.



Lone Worker is customised to your company's requirements



The Lone Worker service includes:

Log in.

A trained operator asks and records the lone worker's name, ID, phone number, location and details on their expected completion time of the job.

Extend time.

The lone worker has the option to extend the length of time until the job is completed.

Reminders.

An SMS message reminds the lone worker to log off or to extend the prearranged completion time.

Log out.

The lone worker logs out of their job, and when it is cleared by a senior operator, no further action is taken.

Escalation monitoring.

A team of senior operators monitors all calls. If the worker has not logged out by the specified time our operator will call the worker and if no contact is established, our operator contacts the workers' supervisor to allow them to take appropriate action.

Reporting.

Full reporting of the call is provided to the employer.

3's experience.

Within Australia, 3 is a recognised leader in the provision of Call Centre, Messaging and Paging Services, with over 20 years of experience. Our Call Centre operates within Australia and is handling up to one million calls per month.

More 3 Messaging Solutions.

Lone Worker is one of 3's Messaging Solutions. Other 3 Messaging services available include:

- › Personal answering
- › Business answering
- › SMSer
- › Escalation service
- › Location service
- › Paging
- › Caller connect
- › Appointment service
- › Order taking services

Safety is everything.

Reduce the risks of the employees working in isolation in your business.

To find out more about Lone Worker call

1300 550 011 or visit
www.3business.com.au/liveanswering

